

The ArriveCan App

EFFECTIVE February 22nd, 2021 the use of the ArriveCAN app will be mandatory for all truck drivers. A fine of up to \$3000.00 may be issued for non-compliance.

What is the ArriveCan App:

The ArriveCan app is a paperless way to provide contact (and where necessary Quarantine) information upon entering Canada. This has been put in place as part of Canada's efforts to reduce the spread of COVID-19 and prevent different strains of the virus from entering Canada.

The ArriveCan app is a way to provide the below information up to 48 hours prior to crossing the border.

- Do you have a cough, difficulty breathing, or feel or have had a fever?
- Drivers must provide contact information which includes phone number, with an alternate number and e-mail address.

Drivers are required to use the APP to answer the screening questions about any COVID-19 symptoms they may be experiencing, travel details and contact information. You will get an ArriveCan confirmation receipt once you have submitted your information. [Screenshot this confirmation receipt](#) so you can show the officer at customs. As a Driver, you are exempt from having to provide a quarantine plan through the ArriveCan app and providing self-assessments after you enter Canada.

Once contact information has been entered through the APP, it will be saved in the database and not need to be keyed again, unless there is a change in the contact numbers.

Privacy:

ArriveCan does not use GPS or other technology to track your location. It only uses the information you provide, and that information is protected according to the Privacy Act.

Info about the ArriveCan app and how to get it:

<https://www.canada.ca/en/public-health/services/diseases/coronavirus-disease-covid-19/arrivecan.html> . Visiting CBSA website is recommended to stay current with changing information. Within Canada contact 1-800-461-9999 and outside Canada please contact (long distance phone charges apply) 1-204-983-3500 or <https://www.cbsa-asfc.gc.ca/menu-eng.html>
How to use the app: <https://www.canada.ca/en/public-health/services/diseases/coronavirus-disease-covid-19/arrivecan/help.html>; Website to sign in online to ArriveCan: <https://arrivecan.cbsa-asfc.cloud-nuage.canada.ca/auth>

By signing below, I, _____, acknowledge I have read, understand and agree to comply with the above information regarding the ArriveCan app.

Driver's Signature

Date